



# Grateful Companion Pet Care

## Cancellation Policy

(Subject to change at any time)

Cancellation Policy differs for each of the services we provide at Grateful Companion Pet Care.

### Private Boarding

Due to the exclusive nature of Private Boarding, our pet sitters must decline all requests for overnights that coincide with the dates you have booked. Therefore, we charge a 30% of the total booking cancellation fee, unless the service is cancelled at least 72 hours prior to the drop off date.

### Dog Walking

For all dog walking reservations on an on call basis, a 30% of the total job cancellation fee will be charged, unless the service is cancelled at least 2 days before the job is scheduled to begin.

### In-Home Visits

For all In-Home visits scheduled, a 30% of the total job cancellation fee will be charged, unless the service is cancelled at least 72 hours before the job is scheduled to begin

Feel free to call or email if you have any questions about our cancellation policy. We believe that communication with our clients is key to a successful business. We are always willing to address any questions both prior to a reservation and subsequent to a reservation.

